



## Tango Card redemption link instructions

1. Click the redemption link sent via an email or text message from the American Population Panel.
  - This will take you to the Tango Card website where you will see a *reward balance* to spend on different gift cards.
  - If you can't click the redemption link, please copy/paste it into a browser.
2. On the Tango Card website, click on your preferred gift card type (Amazon, Apple, etc.) from the list of choices.
3. Once a choice is selected, Tango Card will ask you to enter an amount from your *reward balance* to use for that gift card. Enter the amount and click ADD TO CART.
  - You can use your *reward balance* for one or more gift cards. You will need to repeat steps #2-3 for each gift card you would like to choose.
4. Click on your CART in the upper right corner of the screen.
5. Click on the CHECKOUT button in your cart to review and complete your order.
6. Enter your information and click COMPLETE MY ORDER. You should see a confirmation screen for your gift card order.
7. Check your email for a message from Tango Card with your gift card *claim code(s)*.
  - For example, if you chose an Amazon gift card, Tango Card will send you an Amazon *claim code* in the amount that you entered. The claim code can then be used on the Amazon website to purchase items.

For additional assistance or questions regarding e-gift cards please contact:

Tango Card Customer Service  
Monday-Friday 7:30 am-5:00 pm PT  
Email: [cs@tangocard.com](mailto:cs@tangocard.com)  
Phone: 1 (877) 558-2646